



Product Use & Liability Disclaimer Policy

Effective Date: January 1st, 2025

At **GTA Refrigeration Supply Inc.**, we take the safety and integrity of our HVAC-R products seriously. By purchasing or using any of our equipment, parts, or systems, you agree to the following terms:

1. Licensed Installation Requirement

All HVAC-R equipment and components sold by GTA Refrigeration Supply Inc. are **intended for installation, servicing, and operation by trained, certified, and licensed HVAC-R professionals only.**

Improper handling or installation of refrigeration and air conditioning systems can result in:

- Equipment failure or reduced efficiency
- Property damage
- Personal injury or fatality
- Legal and environmental liability

It is the customer's sole responsibility to ensure that only licensed HVAC-R technicians handle and install all products purchased from us.

2. No Responsibility for Improper Use

GTA Refrigeration Supply Inc. **disclaims all liability** for any issues arising from:

- Installation or usage by unlicensed or unauthorized individuals
- Misuse, alteration, or modification of the equipment
- Failure to follow manufacturer guidelines, local codes, or safety protocols
- Use of incompatible or substitute parts not approved by the manufacturer

We are not responsible for **damages, malfunctions, or injuries** caused by failure to comply with proper usage standards.

3. No Warranty or Support for Unauthorized Installations

We do **not provide technical support, troubleshooting, or warranty coverage** for:

- Products installed or serviced by unqualified individuals
- Systems that show signs of tampering, improper connection, or unsafe handling
- Installations that do not comply with applicable codes or standards

Warranty claims must be accompanied by **proof of installation by a licensed HVAC-R technician.**

4. Customer Acknowledgment

By purchasing from GTA Refrigeration Supply Inc., you acknowledge that:

- You understand the technical nature of the products
 - You will ensure all work is performed by qualified professionals
 - You accept full responsibility for ensuring the correct and safe use of all equipment
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5. Limitation of Liability

To the fullest extent permitted by law, GTA Refrigeration Supply Inc. shall not be liable for:

- Direct or indirect damages resulting from product misuse or unauthorized installation
 - Injuries, property loss, or environmental harm caused by improper handling
 - Fines, penalties, or legal actions resulting from code violations
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6. Contact Us

For any questions or clarifications regarding the safe use and handling of our HVAC-R equipment, please contact:

GTA Refrigeration Supply Inc.

Phone: (289) 205-2820

Email: contact@gta-ref.ca

Website: www.gta-ref.ca